

If you have forgotten your userid, username or password or you are experiencing difficulty logging on, or using the program (and you have viewed available program help documents) please email [lpa@mla.com.au](mailto:lpa@mla.com.au) and include "Producer e-DEC Support Request" in the subject line.

### Important Notes:

- (a) **Installation** - If you are not confident of installing software programs seek advice from the person who set up your computer or your system administrator to install the program.
- (b) **Operating Systems** - This software is NOT supported on Mac Operating Systems. The supported operating systems are Windows XP Service Pack 2 and Windows Vista.
- (c) **Minimum System Requirements** - Personal computer with 1 GHz processor; Intel Pentium/Celeron family or AMD K6/Athlon/Duron family, or compatible processor; Operating system: Windows XP Service Pack 2 or later. 64 megabytes (MB) of RAM (minimum); 128 MB RAM (recommended); 20 MB of available hard disk space.

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