





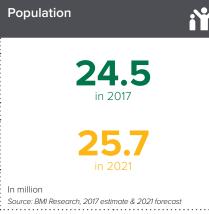
In recent years Australia's economy has remained strong; however Australian consumers' confidence is being weighed down by high household debt and low wage growth. Disposable income has failed to grow with inflation and broadly rising living costs (electricity, childcare, rent), which is impacting consumer purchasing behaviour around categories like fresh meat causing them to become more cautious and price sensitive. However, overall Australians continue to be big consumers of meat, being one of the largest per capita consumers of sheepmeat in the world (SOUTCE: OECD).

Sheepmeat consumption in Australia is facing some challenges and opportunities:

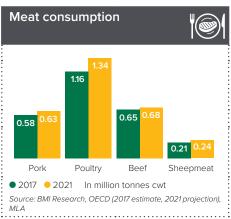
- 'Premiumisation' trend across both retail and foodservice channels highlights consumers are willing to pay more for the right offer. Fresh meat, such as lamb, is a key category consumers are willing to spend more on.
- Messaging around factors such as country of origin, environmental impact, animal welfare, health and safety, along with food integrity and transparency, provide opportunities to consider in consumer communication.
- Australia's changing demography provides some macro challenges for sheepmeat with two broad trends of increased migrations from

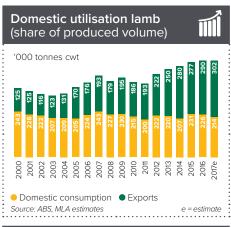
Asian countries (where pork is the dominant protein), and an ageing population who are avoiding red meat for health/functional/price reasons.

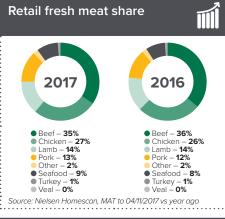
- Competitive pressures will continue on lamb with ongoing competitor marketing activity (particularly pork), aggressive pricing (chicken) and the increasing profile of alternate proteins such as turkey and salmon.
- Maintaining value share will be challenge if lamb's price premium to chicken/pork grows larger as the primary reason for consumers eating less red meat is currently due to cost and not health.

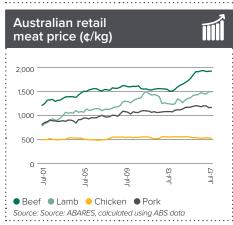


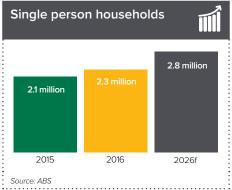


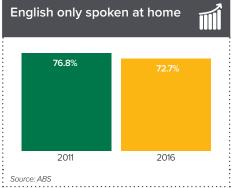


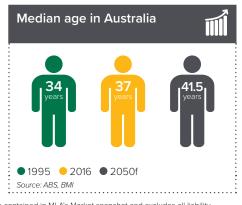












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Consumers



- Overall Australian consumer demand for sheepmeat is impacted by many factors, such as demographic shifts, income growth and changes in people's attitudes and beliefs towards food from family, friends and the media.
- As awareness of lamb is high among Australians, the main opportunity sits with increasing frequency of purchase and consumption (Source: MLA Global Consumer Tracker Australia, 2017).

Protein image profiles

			¥		*
	Beef	Lamb	Chicken	Pork	Seafood
Easy everyday	√		√		
Goodness	√				√
A little bit special		√			√

Source: MLA Global Consumer Tracker Australia, 2017
* Tick = Area of strength vs other proteins

- Consumers perceive lamb as 'special' relative to other proteins and are often choosing lamb as it 'tastes delicious'. However, there is opportunity to focus on lamb's versatility and recipes that are easy to prepare (Source: MLA Global Consumer Tracker Australia, 2017).
- When consumers are shopping for lamb, the key information they look for on pack relates to price and then freshness (meat colour and use-by date) (Source: MLA Global Consumer Tracker Australia, 2017).
- Research by Roy Morgan into Australian Food Attitudes from 2006 to 2016 highlights some key trends that lamb messaging can leverage with now almost three quarters of the population (72%) saying they enjoy food from all over the world (up from 65% in 2006). Food without additives in it has also become increasingly popular along with a preference for taste over ingredients. Interestingly some of the health-orientated dietary concerns such a low fat diet has dropped (Source: Roy Morgan).

Rising costs of living

Australian consumers are paying higher prices for utilities, childcare, health and education, which in turn is contributing to more cautious consumer spending on food and grocery items according to recent research commissioned by Coles. Coles CEO John Durkan has come out and said Coles customers, particularly in lower socio-economic areas, are shifting from buying premium products to the supermarket giant's own range of private label products, and are spending less on fresh produce and fresh meat, despite relatively low food and grocery price inflation over the same period.

What things do consumers look for on pack/on shelf when buying lamb?	What are attributes that are important for Australian consumers? (all protein)	What key strengths does lamb have?
Colour of meat	Is my/my family's favourite meat	Tastes delicious
Price per kg	Is easy and convenient to prepare	I am willing to pay a bit more for this meat
Date packed	Is the most superior meat	Guaranteed safe to eat
Freshness	Tastes delicious	Is the most superior meat
Use by date	Consistent quality standards	Is my/my family's favourite meat

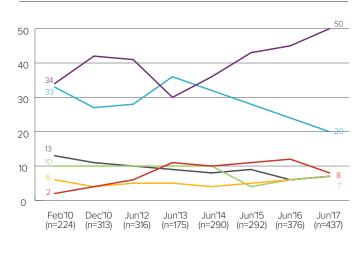
Source: MLA Global Consumer Tracker Australia, 2016

Australia's increasingly diverse population

High levels of immigration are driving Australia's population growth and also leading to a more increasingly diverse population. In the most recent ABS survey it showed that more than a quarter of Australia's residents are now born overseas, and for the first time in Australia's history, the majority of these people born abroad are from Asia rather than Europe. This is leading to foodservice and retailer operators looking at adjusting in-store/menu space that better targets these changing demographics.

- As the retail price of red meat has trended upwards since 2013, consumers claim price to be the main reason for eating less red meat, above health or animal welfare/environment concerns (see figure below).
- Despite lamb's price premium to many other proteins it remains a very popular meat choice with Australians, being one of the largest per capita consumers of lamb in the world (SOUTCE: OECD).

Main reason for eating less red meat



- Too expensive Health concerns
- Concerned about treatment of animals
 Don't like the taste anymore
- Environmental concerns (any)Other

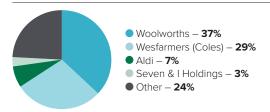
Source: Pollinate/MLA

Retail



- Lamb has the third highest share of retail sales of any meat in 2016-17, with around 13% share of fresh meat sales (by value) (Source: Nielsen Homescan).
- It is a critical category for retailers with the average grocery basket value typically worth \$45, it jumps to around \$80 when the basket includes fresh meat/seafood (Source: Nielsen).

Grocery retail market shares - 2017



Source: IGE

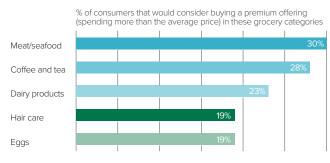
Main supermarket of purchase - lamb



Source: MLA Global Consumer Tracker Australia, 2017

- There is an increasing focus on convenience options with supermarkets expanding their ready-to-eat meal range and convenience stores trialling new formats (i.e. Caltex's 'The Foodary') and new promotions (i.e. 7-Eleven's Friday \$2 Pie Day). These retailers are all targeting this key shopper trend and seeking incremental sales that might otherwise have gone through the foodservice channel.
- Premiumisation trend is growing within retail and red meat is well positioned with meat as a category being Australian consumers top choice when considering a higher price tag. Just under one-in-three consumers (30%) in Australia would consider spending more on a premium meat offering (source: Nielsen Global Online Survey on Premiumisation).

Top upgradable grocery categories – Australia



Source: Nielsen Homescan Grocery E-Commerce Survey

There is a growing food box meal kit trend in Australia (such as Hello Fresh, Marley Spoon and Aussie Farmers Direct). These generally include portioned ingredients and simple recipes that allow consumers to quickly create their meal. They now capture 0.8% of the online grocery market (Source: Nielsen Homescan Grocery E-Commerce Survey).

Place of fresh meat purchase by average weekly customer spend and market share

Place of purchase	Average customer spend	Value market share (\$)
Butcher	\$37	23.5%
Market/Delicatessen/ Other	\$34	9.4%
Woolworths/Safeway	\$27	26.4%
Coles	\$25	23.2%
Aldi	\$22	7.6%
IGA	\$22	5.4%

Source: Roy Morgan Jan-Dec 2015, quoted in press release Feb 2016

 The Australian grocery market is highly concentrated by global standards, with the two big retailers making up over 60% of the market. Coles, Woolworths and IGA all have a broad and significant national footprint, with Aldi currently catching up through expansion into the western states and increasing store counts on the East Coast.

Key facts about major Australian grocery retailers

- Strong competition has continued in the Australian grocery market in 2017 with the ongoing growth of Aldi and Costco placing pressure on all retailers with price emerging as a core strategy across the board.
- Woolworths: Food sales experienced a strong turn-around this year with revenue growing +4.5% in 2017 (Source: Woolworths).
 Key developments behind this improved performance has been a focus on store refurbishment and trialling new formats.
 Woolworths has also continued to invest in price with annual deflation at 2.1% (Source IGD).
- Coles: Food and liquor sales were up +2.0% year-on-year in FY2017 behind Woolworths for the first time in recent years.
 Its continued 'Down Down' price strategy has led a food and liquor deflation of 0.8% for 2017 (Source: Coles).
- IGA (Metcash): Supermarket sales continued to capture low growth in 2017 up +1.3% on last year. Broadly Metcash have lagged behind the growth of Coles and Woolworths in recent years as the competition, especially around price has intensified (Source: IGD).
- Aldi: Rapid expansion has continued at Aldi and is forecast to operate 590 stores nationwide by 2021. It experienced the largest growth (albeit off a smaller base) out of the four majors with a +12% increase in sales year-on-year (Source: IGD). Aldi is seeking to attract new customers with a widening range and a better fresh food offering.
- Costco: Sales grew +15% as Costco plans to continue opening more new stores moving forward increasing from its current nine stores to 15 by 2021 (Source IGD). The focus is on having a complete food and general merchandise offer in one place, which is often sold in bulk.

The changing face of food retail

The retail sector in Australia is expected to undergo some significant change in the near future with the rapid increase in Woolworth & Coles sales though their online channels, Amazon Marketplace's launch and anticipated entry of new retailer Kaufland (operated by the world's fourth largest retailer, Germany's Schwarz Group). We are also seeing some changes in approach from current retailers with David Jones opening a premium food hall in Bondi Junction and Costco and Metcash both launching new services into the online space. Costco has introduced a B2B delivery service in Melbourne and Metcash flagging a new digital portal in 2018 called IndieDirect.

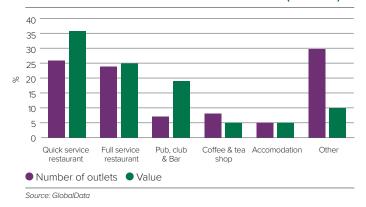


Foodservice



- The Australian foodservice sector is a key channel for sheepmeat and sources approximately 15% of our domestic lamb supply (Source: RIRDC/Fresh Agenda).
- The foodservice landscape is large, and competitive, with around 87,000 places to eat out, dominated by quick service restaurants (QSR), cafes, and casual dining restaurants.
 Generally, it is highly fragmented, with many individual companies having small market share, exceptions include QSRs and institutional channels such as hospitals and aged care.
- Australians eat out an average of two to three times a week, with the foodservice market growing at a moderate pace in recent years averaging 2-3% growth annually. This is largely being driven by rising transaction prices, following the 'premiumisation' of food offerings across most channels (Source: Global Data)

Foodservice channels: outlets number and values (% of total)



- Over 80% of foodservice sales in Australia will go through either a quick service restaurants (QSR), a full service restaurant (FSR) or a pub, club and bar.
- Within foodservice, lamb is strong in the dining out segment, which currently accounts for 60% of the foodservice lamb volume, with an opportunity to expand in the takeaway channel. (Source: RIRDC/Fresh Agenda).
- A key trend for lamb has been the emergence of fast casual outlets that have forced up expectations of consumers. This trend has created a race among traditional QSR operators to "premiumise" their brands and offering – this includes the removal of additives and introduction of natural ingredients (Source: GlobalData).

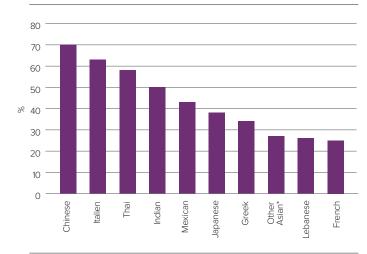
Modern Australian dinner parties

A recent study conducted by Galaxy Research on behalf of MLA has highlighted some new trends for Australian dinner parties with 32% attending parties where everyone helps cook a culturally diverse meal. The majority of hosts (61%) also now plan their menu based on their guests' dietary needs (with 20-25% of hosts catering to gluten and dairy intolerances).

When lamb is used at a dinner party, it is most likely to be found in an Italian, Chinese or Thai dish. Roasting is the most popular method, followed by slow-cooking and then barbecuing. Baby Boomers are more likely to stick to roasting their lamb while millennials are more likely to try different cooking methods like smoking, stir frying or using minced lamb.

Australia is often referred to as a 'takeaway nation' with 48% of consumers having eaten a takeaway meal in the past week. This number is expected to increase with the emergence and continued growth of numerous food delivery companies that open up the ability of FSR operators to outsource delivery (Source: GlobalData).

Favourite international cuisine types



Source: Roy Morgan Single Source (Australia), Jan-Dec 2015 (n=15,367)

 * Other Asian includes Vietnamese, Indonesian, Malaysain, Korean, etc

• There are many factors that contribute to the choice to eat out or not, mostly occasion-based i.e. where and when the meal takes place, and with whom. Having children in the household indicates a higher level of eating out, as well as influencing choice of venue and choice of meal. When it comes to where to go, convenience, value and familiarity are key, which partly explains the rise of QSRs, supermarket meals-to-go, and other casual dining options.

Food delivery apps having an Impact

The four largest food delivery apps in Australia are UberEATS, Deliveroo, Menulog and Foodora with an estimated combined market share of 75% (Source IBIS). These food delivery apps have been a contributor to the growth in the foodservice sector and are now establishing partnerships with the major QSRs (McDonalds has partnered with UberEATS and KFC Foodora). A Sensis eBusiness survey of 800 Australian consumers has found that nearly-half (47%) of shoppers are now buying takeaway online, up from 36% 12 months ago. This is driving two key trends some restaurants are changing to cater to this delivery channel (specific menus and store format), while others such as fine dining restaurants, are focusing on ensuring customers continue to come in for seated meals by offering unique dining experiences.