

LPA Service Centre Maintenance Contract

This project was an ongoing annual agreement between Meat & Livestock Australia (on behalf of Integrity Systems) and Apheta Data Solutions Pty Ltd to continue supporting and maintaining the Livestock Production Assurance (LPA) Service Centre. The contract covered service centre support and maintenance development through to 30 June 2026, helping ensure the continued reliability and performance of the LPA product for industry users.

Key outcomes expected under the contract included ongoing bug and defect resolution for existing LPA database features, along with database security and access enhancements, including account permission updates and management of external party access.

The work also covered data integrity improvements and integrations with existing third parties. Further ad hoc development supported continuous improvement of the LPA Service Centre, including maintenance of third-party payment and data integrations as well as ongoing reporting on LPA database usage and activity. All milestones and deliverables under the contract were met to Integrity Systems' satisfaction.